



Equine Colic Program Upgrade

This exchange applies to anyone who currently owns an original copy of the “Equine Colic” CD version 1.0 and would like to update their program to version 1.1. Please note that the new version contains the same content as the older version. The new version was created to fix the bug that keeps the program from recognizing that the Program Disc is in the computer’s CD drive. If you are having problems running the Equine Colic program, we recommend that you participate in this upgrade.

Note: The Upgrade Download File does NOT contain the entire Equine Colic program. Therefore, you must make sure that the program is installed on your computer BEFORE returning your Program Disc. DO NOT uninstall the program once you have returned the Program disc to us. Instruction to create a new Program Disc will accompany the Upgrade Download File. If you are having install problems, please contact our support before proceeding.

Please check which option you prefer:

Upgrade Download: by selecting this option, you will receive a web link to the Upgrade Download File and registration code as soon as we receive your original Equine Colic Program Disc.

Program Disc Set: by selecting this option, we will have a complete set of Installation Discs and registration code shipped to you. Once we receive your original Equine Colic Program Disc, you will receive a link to purchase the upgrade Discs. Once your purchase is confirmed, your discs will be shipped. The cost of a set of Program Discs is \$5 plus shipping.

Please complete the following:

Your Name: _____
Street Address 1: _____
Street Address 2: _____
City, State, Zip: _____
Country: _____
Email: _____
Phone: _____

Return Process:

To complete the exchange, your original Distal Limb Program Disc must be returned first. **Please print and send this completed form AND your Program Disc** to the address below.

To protect yourself, please use some kind of “signature verification” proof of receipt with your shipping service. We can not be responsible for lost CDs. Your original CD is your **ONLY** proof of purchase! In order to save on postal costs, please return the **DISK ONLY**. You do not need to return any of the original packaging that came with it. Please mail your disk & form to:

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